

Rocstor® Volt® SC10

User Manual



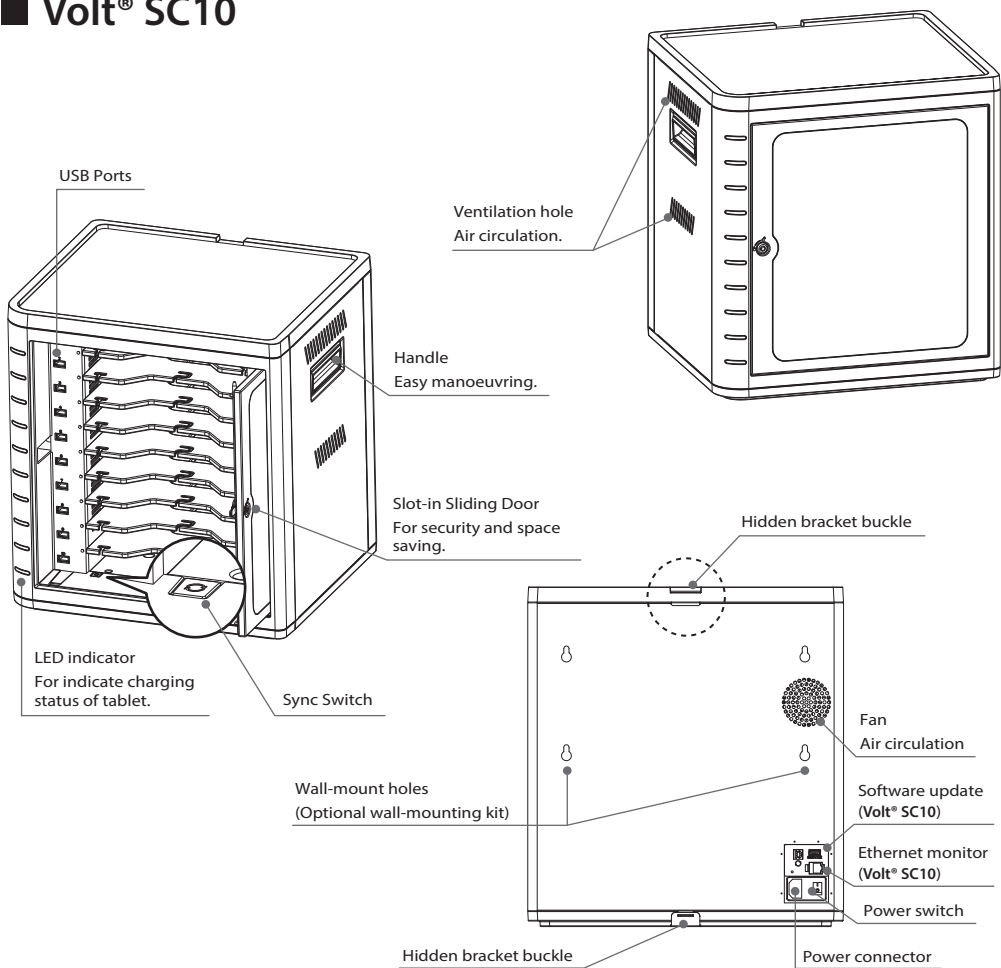
General Use

- *The product is designed to allow you to easily store, secure, charge and sync up to 10 tablet devices per unit.*

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1. Product Specification

■ Volt® SC10



Product SPEC

Model Name	Volt® SC10	N.W. / G.W.	15 kgs / 18 kgs - 33 lbs / 39.6 lbs
Capacity	10 tablet	LED indicator	10
Slot	6: H52 x W242 X D280 mm H2.07 x W9.53 x D11.02 inch 8: H37 x W242 x D280 mm H1.45 x W9.53 x D11.02 inch 10: H28 x W242 x D280 mm H1.10 x W9.53 x D 11.02 inch	Power Rating	Input : AC 220-240 Vac, 50/60Hz, 2A AC 100-120 Vac, 50/60Hz, 3A Output : USB 5V, 2.4A
Dim. with Packing	525 x 470 x560 mm 20.67 x 18.50 x 22.05 inch	Fan	DC12V / 0.11A / 6 x6mm

2. Package Contents

■ Package Contents

Door Key x 2 units

Power Cable x 1 pcs

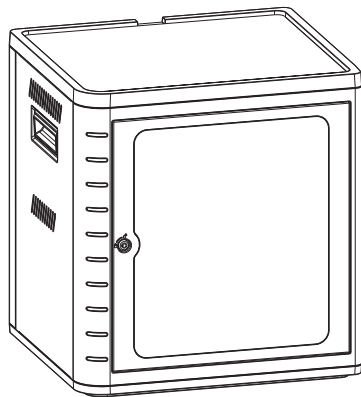
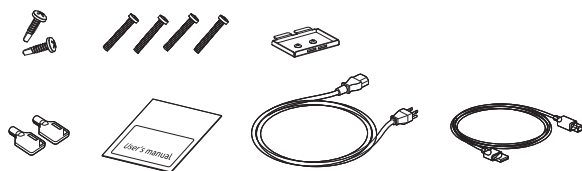
Sync Cable x 1 pcs

User Manual x 1 pcs

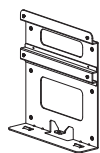
Locking kit: T5 x 16_2pcs

Stacking screw: M6 x 40_4pcs

Lock seat x 1 pcs



Option & Accessory



Wall_Mounting



Wallmount Screw
x 4 pcs



Stainless Screw
x 4 pcs



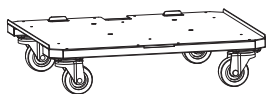
Dilation Tube
x 4 pcs



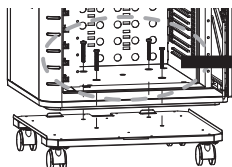
Wood Screw
x 4 pcs



Washer
x 4 pcs

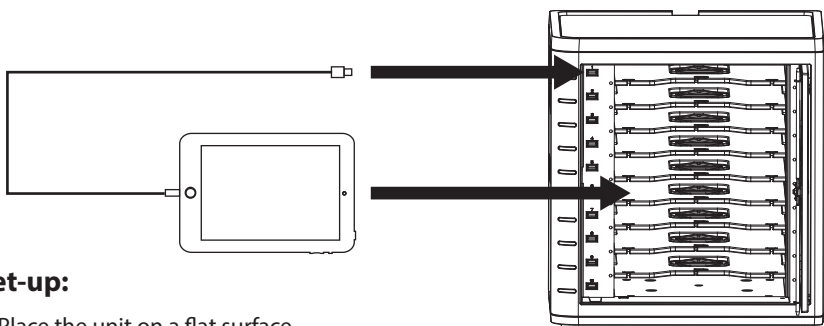


Wheel Stand



Screw: M6 x L40_4 pcs

3. Set-up



Set-up:

1. Place the unit on a flat surface.
2. Make sure the power switch is on "OFF" position.
3. Connect the power cord into the power supply slot, and on to the wall outlet.
4. Plug USB cable into USB port and manage cable through the clip.
5. Insert tablet into each slot.
6. Plug dock connector into each tablet.
7. Switch on the power switch behind the unit.

LED indicator :

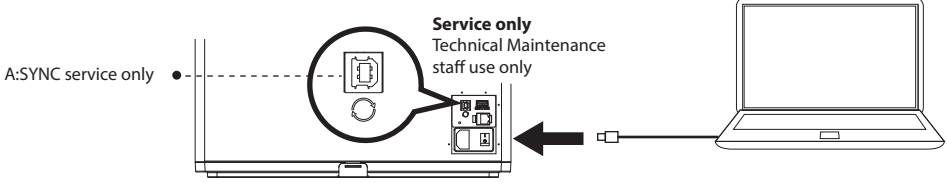
Color Green = Charged.
Color Red = Charging in progress
Color Green/Red Flash = Sync in process

- Sync disabled: switch up**
- Sync enable : switch down**

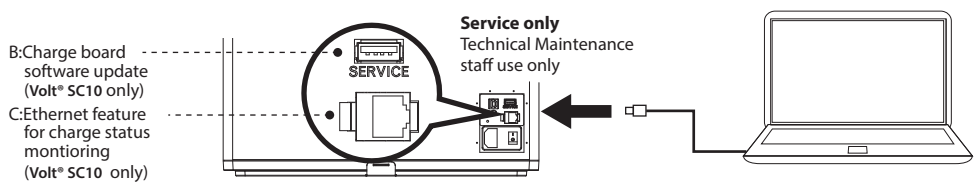
Note:
1. Support Apple Ipad 2.4A charge.
2. Conform USB BC 1.2 standard.

Sync set-up

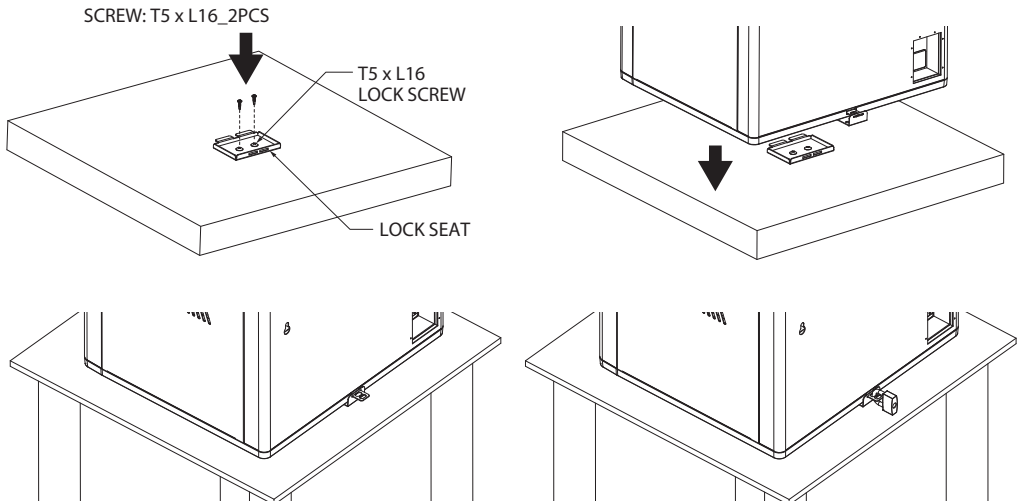
1. Take the supplied USB cable
USB connector (B type) is connected to cabinet backside USB port. The other side connector is connected to PC / Notebook for data synchronization.
2. Check Sync button switch to enable state.



Volt® SC10 other feature



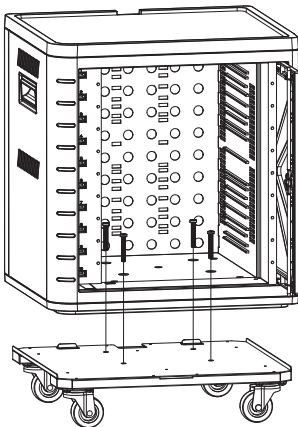
4. Desktop and peripherals locking



■ Stacking (option Feature)

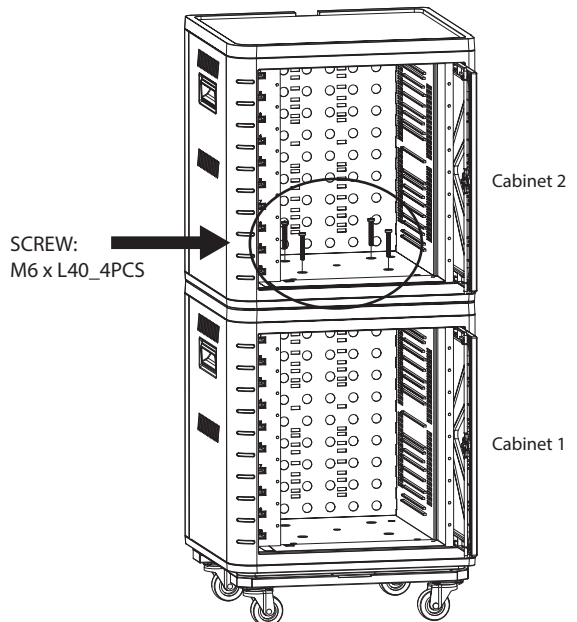
Cabinet and Stand Assembly

1. Pull out the trays inside cabinet and put cabinet on the stand.
2. Use 4 screws to fix cabinet on the stand.

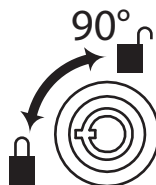
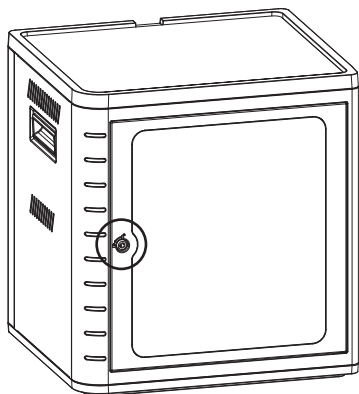


Cabinets Stacking

1. Remove the rubber pad on top of cabinet 1.
2. Put cabinet 2 on top of cabinet 1. (Please pull out inner trays first)
3. Use 4 screws to fix cabinet 1 and 2



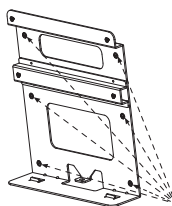
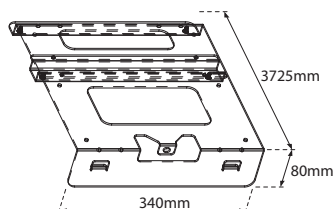
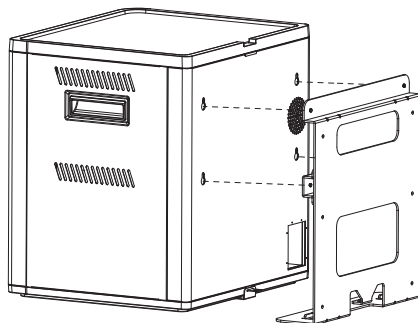
5. Door lock and user guide



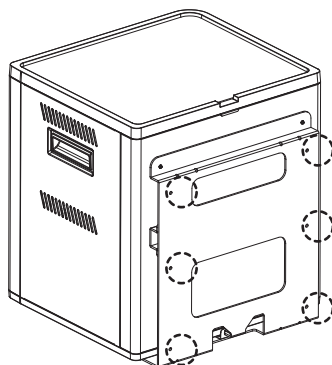
Press & turn: To open the door properly gently push the key then turn to the right.

6. Attaching bracket buckle and wall-mounting (Option) feature

- Bracket buckle is attached on the rear top and bottom of the product, the bracket buckle can be attached on the surface using table mount kit.
- Attaching the wall-mount bracket:
Preparation: Screw (T., Half round, Stainless, T4 x L30mm), Anchor nut (1/4 x L27mm, EM35114-70, PVC).
- Wall-mounting kit only applies on wood structure wall and concrete wall.
- Make sure there is enough space on the wall with the product door open. Drill the hole and drive the anchor nuts into the wall. Place the holding plate on the wall, and then tighten with M5 stainless screws. Position product over the wall bracket and then slide it downward to set it in place.



SCREW: T4X30_6PCS



One Wall_mount kit can only support one cabinet.

7. Safety

WARNING :

This product must only be used for its intended purpose in accordance with these operating instructions. Failure to observe the following notices can result in fire, injury, death by electric shock or equipment damage.



ELECTRIC SHOCK

Operate Carefully

- Always turn OFF the power to the product before plugging IN or OUT.
- Do not unplug the power cord from the outlet when your hands are wet.
- Do not use cables that are damaged.
- Do not unplug by pulling on the cable.
- Do not plug the cable into an extension cable.
- Keep the door closed and locked when in use.



- This product is designed to be used indoors only.
- This product is not designed to be operated by a child or student.
- Only Adult operation and supervision should move this product .
- Do not allow anyone to set, stand, or climb on the product .
- Move the product with caution.
- Keep the product away from water.
- Keep the ventilation holes unblock for air circulation.
- Do not place TV or monitor on top of the product .
- Do not use the product to store liquids or cleaning supplies.
- Keep the door closed and locked when in use.
- Disconnect the power cable from the wall before relocate the main unit.

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ROCSTOR LIMITED WARRANTY - USA

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This Limited Warranty applies to the Rocstor Volt Charging hardware products sold by or leased from Rocstorage, Inc., its worldwide subsidiaries, affiliates, authorized resellers, or country distributors (collectively referred to in this Limited Warranty as "Rocstor") with this Limited Warranty. This Limited Warranty is applicable in all countries and may be enforced in any country where Rocstor or its authorized service providers offer warranty service subject to the terms and conditions set forth in this Limited Warranty. However, warranty service availability and response times may vary from country to country and may also be subject to registration requirements in the country of purchase.

Rocstor warrants that the Rocstor hardware product and all the internal components of the product that you have purchased or leased from Rocstor are free from defects in materials or workmanship under normal use during the Limited Warranty Period. The Limited Warranty Period starts on the date of purchase or lease from Rocstor. Your dated sales or delivery receipt, showing the date of purchase or lease of the product, is your proof of the purchase or lease date. You may be required to provide proof of purchase or lease as a condition of receiving warranty service. You are entitled to warranty service according to the terms and conditions of this document if a repair to your Rocstor branded hardware is required within the Limited Warranty Period. This Limited Warranty extends only to the original purchaser or lessee of this Rocstor branded product and is not transferable to anyone who obtains ownership of the Rocstor branded product from the original purchaser or lessee.

Rocstor products are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Limited Warranty Period of the Rocstor hardware product in which they are installed, whichever is longer.

Rocstor's Obligation under the Limited Warranty

During the Limited Warranty Period, Rocstor will repair or replace the defective component parts or the hardware product. All component parts or hardware products removed under this Limited Warranty become the property of Rocstor. The replacement part or product takes on either the Limited Warranty status of the removed part or product or the thirty (30) day limited warranty of the spare part. In the unlikely event that your Rocstor product has a recurring failure, Rocstor, at its discretion, may elect to provide you with a replacement unit of Rocstor's choosing that is at least equivalent to your Rocstor branded product in hardware performance. Rocstor reserves the right to elect, at its sole discretion, to give you a refund of your purchase price or lease payments (less interest) instead of a replacement. This is your exclusive remedy for defective products. The original Limited Warranty is not extended when the product, or a part of the product, is repaired or replaced during the Limited Warranty period. Rocstor shall not be responsible or liable for backing up any data that is on a drive being returned for service

YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE DATA STORED ON YOUR DEVICE HARD DRIVE STORAGE OR OTHER STORAGE DEVICES AS A PRECAUTION AGAINST POSSIBLE FAILURES, ALTERATION, OR LOSS OF THE DATA. BEFORE RETURNING ANY UNIT FOR SERVICE, BE SURE TO BACK UP DATA AND REMOVE ANY CONFIDENTIAL, PROPRIETARY, OR PERSONAL INFORMATION. ROCSTOR IS NOT RESPONSIBLE FOR DAMAGE TO OR LOSS OF ANY PROGRAMS, DATA, OR REMOVABLE STORAGE MEDIA. ROCSTOR IS NOT RESPONSIBLE FOR THE RESTORATION OR REINSTALLATION OF ANY PROGRAMS OR DATA OTHER THAN SOFTWARE INSTALLED BY ROCSTOR WHEN THE PRODUCT WAS MANUFACTURED.

Rocstor does not warrant that the operation of this product will be uninterrupted or error-free. Rocstor is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the Rocstor branded product.

This Limited Warranty does not apply to expendable parts. This Limited Warranty does not extend to any product from which the serial number has been removed or that has been damaged or rendered defective (a) as a result of accident, misuse, abuse, or other external causes; (b) by operation outside the usage parameters stated in the user documentation that shipped with the product and/or posted on the Rocstor website; (c) by the use of parts not manufactured or sold by Rocstor; (d) as a result of normal wear; or (e) by modification or service by anyone other than (i) Rocstor, (ii) a Rocstor authorized service provider, or (iii) your own installation of end-user replaceable Rocstor or Rocstor approved parts if available for your product in the servicing country.

These terms and conditions constitute the complete and exclusive limited warranty agreement between Rocstor and you regarding the Rocstor branded product you have purchased or leased. These terms and conditions supersede any prior agreements or representations including representations made in Rocstor sales literature or advice given to you by Rocstor or an agent or employee of Rocstor-that may have been made in connection with your purchase or lease of the Rocstor branded product. No change to the conditions of this Limited Warranty is valid unless it is made in writing and signed by an authorized representative of Rocstor.

Buyer's Obligation under the Warranty

The person requesting coverage under this warranty shall prove that he or she is the original purchaser and declares that the product has not been sold, leased, bartered or otherwise changed possession.

The buyer must notify Rocstor and show proof of notification, through any reasonable means of communication. See Full Street address email address and toll free phone numbers below or updated contact information are available on Rocstor.com website. The notification shall identify any defect, malfunction, or nonconformity promptly upon discovery. Rocstor will acknowledge receipt of the communication and issue a Return Merchandise Authorization (RMA) code. The buyer is obligated to securely and safely package(s) the product, preferably in the original packing materials, WITH THE RMA number, and deliver it together with a copy of the original purchase receipt and a description of the problem to the Rocstor home office. Buyer is responsible for the product until it is received by Rocstor. It is recommended that the product be insured during transportation by the sender. You must prepay any shipping charges, taxes, or duties associated with transportation of the product. In addition, you are responsible for insuring any product shipped or returned for service. You assume risk of loss during shipping.

Limitation of damages (Liability)

IF YOUR ROCSTOR BRANDED HARDWARE PRODUCT FAILS TO WORK AS WARRANTED ABOVE, THE ORIGINAL PURCHASER'S SOLE AND EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT. ROCSTOR'S MAXIMUM LIABILITY UNDER THIS LIMITED WARRANTY IS EXPRESSLY LIMITED TO THE LESSER OF THE PRICE YOU HAVE PAID FOR THE PRODUCT OR THE COST OF REPAIR OR REPLACEMENT OF ANY ROCSTOR HARDWARE COMPONENTS THAT

MALFUNCTION IN CONDITIONS OF NORMAL USE. ROCSTOR IS NOT LIABLE FOR ANY DAMAGE TO ANY OTHER PRODUCT CONNECTED TO A ROCSTOR PRODUCT.

Limitation on Consequential Damages

ROCSTOR IS NOT LIABLE FOR ANY DAMAGES CAUSED BY THE PRODUCT OR THE FAILURE OF THE PRODUCT TO PERFORM, INCLUDING ANY LOST PROFITS OR SAVINGS OR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. ROCSTOR IS NOT LIABLE FOR ANY CLAIM MADE BY A THIRD PARTY OR MADE BY YOU FOR A THIRD PARTY. THIS LIMITATION OF LIABILITY ALSO APPLIES WHETHER DAMAGES ARE SOUGHT OR A CLAIM IS MADE UNDER THIS LIMITED WARRANTY OR AS A TORT CLAIM (INCLUDING NEGLIGENCE AND STRICT PRODUCT LIABILITY), A CONTRACT CLAIM OR ANY OTHER CLAIM. THIS LIMITATION OF LIABILITY CANNOT BE WAIVED OR AMENDED BY ANY PERSON. THIS LIMITATION OF LIABILITY WILL BE EFFECTIVE EVEN IF YOU HAVE ADVISED ROCSTOR OR AN AUTHORIZED REPRESENTATIVE OF ROCSTOR OF THE POSSIBILITY OF ANY SUCH DAMAGES.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE OR FROM COUNTRY TO COUNTRY. YOU ARE ADVISED TO CONSULT APPLICABLE STATE OR COUNTRY LAWS FOR A FULL DETERMINATION OF YOUR RIGHTS.

Disclaimer

We accept no liability for any loss of data, damages and the inability of Rocstor products to work with any third party equipment. Nor can Rocstor accept any liability or responsibility for software or third party hardware products.

Limited Warranty Period

The limited warranty period for Rocstor Volt Charging units are stated below. This Limited Warranty extends only to the original purchaser or lessee of this Rocstor branded product and is not transferable to anyone who obtains ownership of the Rocstor branded product from the original purchaser or lessee.

Model	Cart/Station/Locker & Trays	Electrical Components
SC10	3 Years	2 Years
SC8	5 Years	5 Years
CW12	5 Years	5 Years
C14	3 Years	2 Years
C24	5 Years	5 Years
C32	5 Years	5 Years
C42	5 Years	5 Years
SC32	5 Years	5 Years
SCL32	5 Years	5 Years
L51	5 Years	5 Years

Types of Limited Warranty Service

Your Rocstor Limited Warranty consists of repair or replacement of defective parts, including hard drives identified by Rocstor Support Organization as "pre-failure."

YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE DATA STORED ON YOUR HARD DRIVE OR OTHER STORAGE DEVICES AS A PRECAUTION AGAINST POSSIBLE FAILURES, ALTERATION OR LOSS OF THE DATA. BEFORE RETURNING ANY UNIT FOR SERVICE, BE SURE TO BACK UP DATA AND REMOVE ANY CONFIDENTIAL, PROPRIETARY OR PERSONAL INFORMATION. ROCSTORAGE IS NOT RESPONSIBLE FOR DAMAGE TO OR LOSS OF ANY PROGRAMS, DATA OR REMOVABLE STORAGE MEDIA. ROCSTORAGE IS NOT RESPONSIBLE FOR THE RESTORATION OR REINSTALLATION OF ANY PROGRAMS OR DATA OTHER THAN SOFTWARE INSTALLED BY ROCSTORAGE WHEN THE PRODUCT WAS MANUFACTURED.

Rocstorage shall not be responsible or liable for backing up any data that is on a drive being returned for service. Expect that all data on the drive will be destroyed and not retrievable when returned for warranty service.

Carry-in Limited Warranty Service Available Monday - Friday Under the terms of carry-in service, you may be required to deliver your Rocstor product to the Rocstor Service Center or an authorized service location for warranty repair. You must prepay any shipping charges, taxes or duties associated with transportation of the product. In addition, you are responsible for insuring any product shipped or returned for service. You assume risk of loss during shipping.

Rocstor Replaceable Parts Program

Where available, the Rocstor Replaceable Parts program ships approved replacement parts directly to you to fulfill your warranty. This will save considerable repair time. After you call the Rocstor Technical Support Center at **818.727.7000** a replaceable part can be sent directly to you. Once the part arrives, call the Rocstor Technical Support Center. A technician will assist you over the phone to ensure that the installation is quick and easy.

Service Upgrades

Rocstor offers extra coverage for your product. For information on service upgrades, visit www.rocstor.com. Service upgrades purchased in one country are not transferable to another country.

Options and Software

The Limited Warranty terms and conditions for Rocstor options are as indicated in the Limited Warranty applicable to Rocstor options. ROCSTOR DOES NOT WARRANTY SOFTWARE PRODUCTS, INCLUDING ANY SOFTWARE PRODUCTS OR THE OPERATING SYSTEM PREINSTALLED BY ROCSTOR. Rocstor's only obligations with respect to software distributed by Rocstor under the Rocstor brand name are set forth in the applicable end-user license or program license agreement. Non-Rocstor hardware and software products are provided "AS IS" and without any Warranty. However, non-Rocstor manufacturers, suppliers or publishers may provide their own warranties directly to you.

The data stored in Rocstor and Rocsecure storage product lines are not guaranteed by Rocstor (or the hard disk manufacturer.) We are not responsible for any loss of data. Always back up data regularly

TECHNICAL SUPPORT

Software Technical Support

Software technical support is defined as assistance with questions and issues about the software that was either preinstalled by Rocstor on the Rocstor branded product or that was included with the Rocstor branded product at the time of your purchase or lease of the product. Technical support for software is available for the first ninety (90) days from date of product purchase or lease. Your dated sales or delivery receipt, showing the date of purchase or lease of the product, is your proof of the purchase or lease date. You may be required to provide proof of purchase or lease as a condition of receiving software technical support. After the first ninety (90) days, technical support for software that was either preinstalled by Rocstor on the Rocstor branded product or included with the Rocstor branded product at the time of your purchase or lease of the product is available for a fee.

WARNING: The individual user should take care to determine prior to use whether this device is suitable, adequate or safe for the use intended. Since individual applications are subject to great variation, the manufacturer

"Rocstor" makes no representation or warranty as to the suitability or fitness of these devices for any specific application.

Technical Support

All Rocstor hard drives are backed by free telephone technical support for two (2) years from the date of purchase. Please register your product with Rocstor. To register, fill in the Limited Warranty Registration form in the Support tab at www.rocstor.com.

Free telephone technical support is available weekdays from 9 AM until 6 PM Pacific Standard Time. Customers in the United States and Canada can call toll-free: **(818) 727-7000**; all others must call **(818) 727-7000**.

When calling for support, please have the product's serial number (printed on the label on the bottom of the drive) and system hardware information available.

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Mon - Fri (excluding holidays)
Email: sales@Rocstor.com

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Our Corporate Sales Team's goal is to help our U.S.A. and Canadian customers find a storage solution that best serves their needs. We will help you determine your best purchasing options. For more information please contact the appropriate department below or call us at +1 (888) 877-7716

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